

Stakeholder Engagement

As a maritime Group with responsibilities that extend across different stakeholder groups, we recognise that sustained dialogue is essential to building trust, maintaining resilience and strengthening our business over time.

Working closely with our stakeholders allows us to understand different perspectives, respond to evolving expectations and make better-informed decisions. It also helps us build lasting relationships, identify shared priorities, and create opportunities aligned with the interests of those connected to our business.

Stakeholder group



Employees



Suppliers, contractors and partners



Customers



Governments and regulators



Industry

Why they matter

Our employees are central to safe operations, service quality and long-term business performance. In a safety-critical industry, engagement with employees directly supports operational discipline, resilience and continuous improvement.

GULFNAV's operations depend on the capabilities, reliability and conduct of third parties across shipping, logistics, ship management and agency activities.

Customers rely on GULFNAV at critical points in the marine logistics chain and increasingly expect safe, efficient and responsible service delivery.

Active engagement with regulators and public authorities is essential for compliance, business continuity and regulatory readiness.

Sector collaboration helps GULFNAV contribute to stronger standards and stay aligned with evolving maritime practice.

How we engage

- Day-to-day management dialogue
- Internal meetings and operational briefings
- Health and safety discussions
- Internal channels to raise concerns and share feedback

- Direct operational coordination
- Email channels
- Training

- Dedicated business-unit contact channels
- Direct commercial dialogue
- Website

- Formal disclosures
- Compliance-related announcements
- Direct dialogue through corporate relations channels
- Policy debates

- Participation in industry groups and associations
- Contribution to discussions on sector standards